



Code of Ethics

As Certified Fabricare Specialists, we agree to and promote the following code of ethics for all Certified Fabricare Specialists. The use of the CFS logo demonstrates our pledge to the general public that we are providing a quality cleaning service nationwide. The certification and use of this logo is restricted to only those who have gone through extensive training at SquibCo Academy and are actively certified.

All Certified Fabricare Specialists pledge:

1. To present themselves in a professional manner including but not limited to appearance, promptness, attitude, grooming and attire.
2. To conduct business with integrity and honesty while never engaging in the use of deceptive practices.
3. To provide accurate information through good customer relations and education.
4. To provide a guarantee and stand behind the work that they or any other Certified Specialist representing the company performs.
5. To handle all complaints in a timely fashion.
6. To stay up to date in all advances that occur in the SquibCo approved cleaning techniques and solutions.
7. To comply with all Federal, State and/or Local regulations (where applicable).
8. To maintain at least one Certified Fabricare Specialist on staff at all times such that all work will be performed by the certified specialist.
9. To maintain certification through continuing education.
10. To use the CFS logo in a manner that maintains the professional image of the CFS brand.

A brand is only as strong as its weakest link!